MEETING MINUTES

Project Name: IPRS Doc. Version No: 1.0 Status: Final

Meeting Name: IPRS Core Team Meeting
Facilitator: Thelma Hayter, DMH

 Scribe:
 Sara Parks

 Date:
 8/25/04

 Time:
 10 - 11 a.m.

Location: Crossroads, Conference Room 3

IPRS Core Team Attendees:

Rick Debell

Thelma Hayter

x Sharlene Bryant **Others:**

Tim Sullivan Cathy Bennett X Kellie Fessler Х Cheryl McQueen Sandy Flores Χ Deborah Merrill X Myran Harris Χ Gary Imes Sara Parks Χ X Joyce Sims X Yvonne - NC Council Χ

X Paul Carr

Attendees:

Χ

Х

Χ

Χ

Χ

Х

Х

Х

Х

New River

Alamance-Caswell Onslow Albemarle OPC Catawba Pathways Х Centerpoint Pitt Х Crossroads Riverstone Χ Cumberland Roanoke-Chowan Х Durham Rockingham Х Eastpointe Sandhills/Randolph Χ Х Edgecombe-Nash SE Center Х Х

Foothills SE Regional Х Guilford Smoky Mountain Johnston Tideland Lee-Harnett **VGFW** Х Wake Mecklenburg Х Neuse Western Highlands Х

Wilson-Greene

Agenda:

Item No. Topics

1. Division and EDS Review Review August 20th checkwrite results

Upcoming checkwrites: Sept. 3, 10, 17 Oct. 1st

Tim Sullivan: Update Medicaid issues

BugCentral Status

Key CSRs

Operations Support: File Maintenance, Security, and Help Desk

2. Area Programs Area Programs joining this week:

Roll call

Review August 20th checkwrite results

Questions/comments about Upcoming checkwrites – Sept. 3, 10, 17 Oct 1st.

Agenda items

Approve 8/11 minutes for posting

Reminder: Please let us know when you have completed your attending provider enrollments so the Division can start entering the Federal I-SATS ID for SA Providers.

YP610 - Development Day Services for children 0 to 3 years

IPRS Ouestions or Concerns

Tim Sullivan & Christie Harris – MMIS Updates-Status on EOB 7000 adjustments

Medicaid Questions or Concerns

Any other area program questions/comments

DMH and/or EDS concluding remarks

Next Meeting: September 1, 2004

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc., call the IPRS Help Desk – 1-800-688-6696, ext 53355, M-F, 8 a.m.-4:30 p.m., excluding holidays.

ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)

Item No. Topics

- 1. Review August 20th checkwrite results
- 2. **Upcoming Checkwrites:** Sept. 3, 10, 17 Oct 1st no checkwrite this weekend.
- 3. **Tim Sullivan-** Update Medicaid issues EOB 7000, Value Options not giving PA for retro active Medicaid coverage, & ½ versus 1 visit before PA is required. EOB 7000 Setup went in last Friday. Will adjudicate next checkwrite. Christie has continued to follow-up with Carol regarding Value Options and ½ vs. 1 visits. I need to check with Christie for recent update.

ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)

Item No. Topics

- 4. **Bug Central Status: 11** bugs; 7 in process and 4 in customer review.
- 5. **Key CSRs:** replicate button target is 9/17, we are working on the web tool update, the browser portion will be update before NC FARO, CDECI adjustments, we need to do last step to recoup money back and this should be done on the 1st checkwrite in September.
- 6. **Operations Support** File Maintenance, Security We received two FM request and we are still waiting on a response from Corporate regarding reinstating customer EDSNET ids or suspending those id's instead..

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item Topics No.

- 1. **Roll Call** (See page 1 for meeting AP participants) (Please mute phones or refrain from excess activity to help with communications.)
- 2. Review August 20th checkwrite results
- 3. Questions/Comments about upcoming checkwrites: Sept. 3, 10, 17 Oct 1st

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item Topics No.

4. Agenda items

Approve 8/11 minutes for posting

Reminder: Please let us know when you have completed your Attending Provider enrollments so the Division can start entering the Federal I-SATS ID for SA Providers. Completion date for enrolling Attending Providers we are aiming for is 9/30/04. Thank you to those who have let us know you have completed your enrollments. Send notices to Q & A email address.

YP610 – Development Day Services for children 0 to 3 years – There has been some confusion as to who is paying for these services. Mike Mosley is talking to Public Health regarding this issue. We will try to get Duncan from Public Health to join this meeting to explain how to bill public health for services for children 0 to 3.

- Q: Do you know when YP610 will be resolved?
- A: They are meeting this week, so we hoping it is resolved by our next meeting.

IPRS Questions or Concerns –

- Q: If you have 4 different physical locations and 4 different license number, should they be assigned the same provider number or a different number for each location?
- A: They should each have their own provider number?
- Q: Sandhills had claims (July & August) that denied for 8599. Do you know why this happened?
- A: We will follow up on this and get back with you.
- Q: Has the electronic matrix been updated?
- A: This was completed and sent out yesterday. If you did not get it, send an email to Q & A.
- Q: Do you know what the new error seen on 834 means? It says "header LMA number missing/invalid.
- A: Cameron will take a look at this, but we believe if you are using Rutherford Poke LMA, you will receive this message because Rutherford Poke is no longer LMA. You must use the Western Highlands LMA number.

Tim Sullivan & Christie Harris – MMIS Updates, Value Options, & ½ vs. 1 visit – Carol is working on ½ versus 1 visit and reviewing Value Options.

Medicaid Questions or Concerns

- Q: I sent an email to Tim and Christie about PA issues and have not received a response. Did you receive my email?
- A: Tim will follow-up with Christie.
- Q: What is the priority on those issues Carol is working on?
- A: We do not set Carol's priority, however we will follow-up to see where she is in the process.
- Any other area program questions/comments:
- 5 DMH and/or EDS Concluding Remarks: N/A

Action Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
AI#.						

Issue Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
TT 1						

II1.